

SALES AND ACCOUNT MANAGEMENT

DESIGN, ENGINEERING & PROFESSIONAL SERVICES

- AE Design Services – IT/ICT**
  - Programming
  - Schematic Design
  - Design Development
  - Construction Documents
  - Construction Administration
- Site Acquisition Services**
  - Site Selection
  - Space Qualification
  - Lease Coordination
- Technology Project Management – IT/ICT**
  - Peer Review
  - Project Management
  - Field Engineering
  - Construction Management
  - General Contracting

Data Center Services

- Administrative/Naming Standards**
- Trusted Data Analysis**
- ITAM Databases**
- Audit/Documentation Services**
  - Basic Hierarchy – Building, Rooms, Etc
  - Backbone and Horizontal Cabling
  - IT/ICT Equipment
  - TR/ER Patching and Interconnects
  - Horizontal Cabling
- Gap Analysis**
- Move Restack and Patching Plans**
- Lifecycle and Metadata Reporting**

Relocation Support Services

- Structured Cabling**
- Rack and Cabinets**
- Network (LAN)**
- Electronic Safety & Security**
- Specialty communications systems: Paging, audio/visual, nurse call, CATV, emergency call, and others**
- Electrical and Grounding: Power conditioning & distribution, telecommunications system grounding, surge & lightning protection**

IT/ICT Services

FURNISH & INSTALL, INTEGRATION

- IT/ICT Equipment Furnish and Install**
- Server Room/Colo Cage Install**
- IT/ICT Material Coordination**
- Moving and Rigging Services**
- Relocation Packaging**
- Complete Site Demolition and Decommissioning**
- Asset Liquidation**
- Site Restoration**

Data Center

- Moving and Rigging Services**
- Relocation Packaging**
- Complete Site Demolition and Decommissioning**
- Equipment Purchasing and Sales**
- Disposal and Recycling of Base Materials**
- Asset Liquidation**
- Site Restoration**

Relocation Support

- Tier 1-4 Helpdesk/Service Desk**
- Desktop**
  - Break/Fix/Incident Resolution
  - Backups
  - Firmware/Patch Management
- Network**
  - Break/Fix/Incident Resolution
  - Firmware/Patch Management

IT Integration

- IT/ICT Furnish and Install**
  - Structured Cabling
  - IT Infrastructure
  - Network Equipment
  - File Servers
  - Storage
  - UPS

IT Furnish and Install

OPERATIONS – MOVES, ADDS, CHANGES

- Smart Hands**
  - IT Asset Disposition
  - Data Migration
  - Equipment Relocation/install
  - Rack/Stack Services
  - Remote Hands
  - IMAC Services
  - IT Deployments
  - Discovery Services (See RSS Section)
  - Staff Augmentation

Tier 1-4 Helpdesk/Service Desk

Data Center Operations

- IMAC Services**
- Network testing and monitoring.**
- Overseeing network security & risk mitigation.**
- Connectivity and bandwidth.**
- Providing data storage.**
- Managing installations and upgrades.**
- Suggesting and implementing software patches.**
- Providing web hosting.**
- Network provisioning or virtualization**
- Infrastructure**
  - Wired
  - Wireless
- OEM Support Services**

Tier 1-4 Helpdesk/Service Desk

IT Managed Services

- Secure Warehousing**
  - Climate Mitigation
  - CFR Rated
- Inventory Control**
  - Web-based ITAM platform
  - Work Order Management
  - Secure Chain of Custody
- Final Mile**
  - Climate Mitigation
  - Move Team

Secure Proximity Storage & Distribution